



Guidelines for Patients



If you need an appointment to see us: Make contact via phone, email or internet.



All patients will need to be screened before being offered an appointment.



Choose between an In-House appointment or an On-line Appointment.



In-House appointment: Please give the number of the mobile phone you will bring with you.



Wait in Car on arriving and phone us on **0121 471 4004** to tell us you have arrived. If you are late we may have to rebook, so please arrive early.



Our staff will open the door to allow you entry, we will take your temperature and if all ok, give you foot covers and mask. We will ask you to use hand sanitiser.



In the treatment area we will ask you to place your belongings (e.g. coat) in a container and to take a mouth rinse for 20 seconds. We will be wearing appropriate PPE for the procedure to be carried out.



On leaving, we will make your appointment in the treatment area. Our card machine will be covered with disposable covering in the Reception area for where payments are being made.